

## Note 12 - Operating expenses

Parent bank				Group		
		Jan - Mar		Jan - Mar		
2022	2022	2023	(NOKm)	2023	2022	2022
304	76	92	IT costs	106	89	355
11	3	3	Postage and transport of valuables	4	4	14
59	14	17	Marketing	23	19	86
77	19	23	Ordinary depreciation	29	29	117
46	21	13	Operating expenses, real properties	16	22	55
188	42	43	Purchased services	53	52	217
156	33	90	Other operating expense *)	99	40	195
<b>841</b>	<b>208</b>	<b>280</b>	<b>Total other operating expenses</b>	<b>330</b>	<b>255</b>	<b>1,038</b>

\*) In the first quarter of 2023, an operational loss under other operating expenses of NOK 51 million has been expensed in connection with the embezzlement case.

On 19 January SpareBank 1 SMN reported a hired replacement employee to the police for gross embezzlement. The matter was brought to light by the bank's own control systems. The embezzlement totals NOK 75m. The accused returned about NOK 9m to SpareBank 1 SMN before his arrest. The net amount taken out of SpareBank 1 SMN is accordingly just over NOK 66m. NOK 15m was returned to the bank from the police after being placed in safekeeping. SpareBank 1 SMN has insurance cover against economic crime, including embezzlement. The claim against the insurer is a contingent asset under IAS 37 which is not recognised as income since the standard requires an absence of all uncertainty as to the claim settlement before recognition can take place. The insurance policy carries a deductible of NOK 5m.